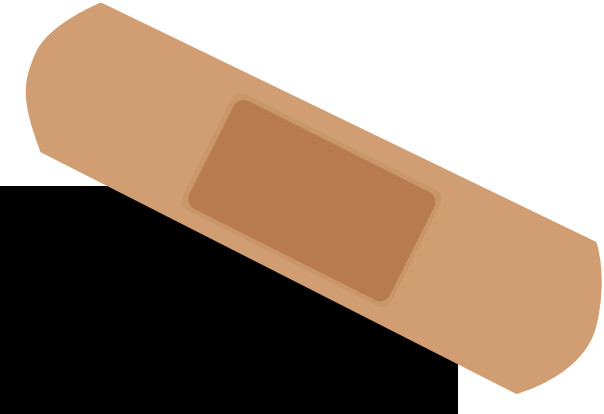


ACUTE/URGENT CLINIC



greenstone family clinic
doctors . nurses . minorsurgery

AM CLINIC 8:30am to 11:45am

PM CLINIC 2:00pm to 5:00pm

Times may vary depending on the day. Reception will book appointments accordingly.

<p>We run an acute clinic every day staffed by one nurse and one doctor who work together as a team.</p>	<p>During an acute appointment, you will either see the nurse, the doctor, or both. The nurse will always discuss your case with the doctor.</p>
<p>Appointments are for <u>urgent medical issues only</u> that require same-day attention.</p>	<p>If you raise non-urgent issues, we will ask you to book a routine consult to address these.</p>
<p>This is <u>not</u> a walk-in service.</p>	<p>You must call us early on the day to book an appointment.</p>
<p>If you have new flu-like symptoms we will offer a phone consult first.</p>	<p>We want to protect staff and other patients from spread of infection. We will arrange an in-person consult afterwards if required.</p>
<p>When the acute clinic is full, we may redirect you to be assessed elsewhere.</p>	<p>You can call back early the following day to book an acute appointment, or visit a local Urgent Care clinic, the Emergency Department, or call 111.</p>
<p>We try our best to provide quality and timely care for your urgent issues.</p>	<p>We are a limited team with limited appointments. Please be kind and respectful.</p>